TPLINK Archer VR1600V- VDSL

Please note: There are multiple versions of this modem, and these are the instructions for one of the versions. Further information and manual can be found at this address: https://static.tp-link.com/2019/201907/20190731/1910020873 Archer%C2%A0VR1600v(AU) UG V1.0.1.pdf

Step 1

Connect your nbn™ equipment and modem using the setup guide provided for your technology type. If you have not completed this, please refer back to the first set up guide.

Step 2

Ensure the modem is powered on. Using a pin, reset the modem by pressing and holding the reset button on the modem until all the lights go off.

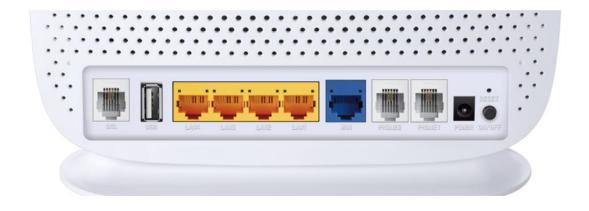


Step 3

Using your own device (computer, laptop, tablet or smartphone), connect to the modem using one of the two options shown below: Ethernet cable directly to the Ethernet port or WiFi.

Ethernet

Connect the Ethernet cable (this is usually yellow, blue, grey or white) as shown below from the Ethernet port (LAN port) on the modem to the Ethernet port on your computer or laptop.



<u>WiFi</u>

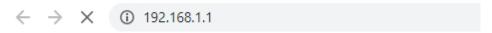
Using the wireless security card from your modem, connect to the wireless (WiFi) network using the security code shown.



Example of wireless security card

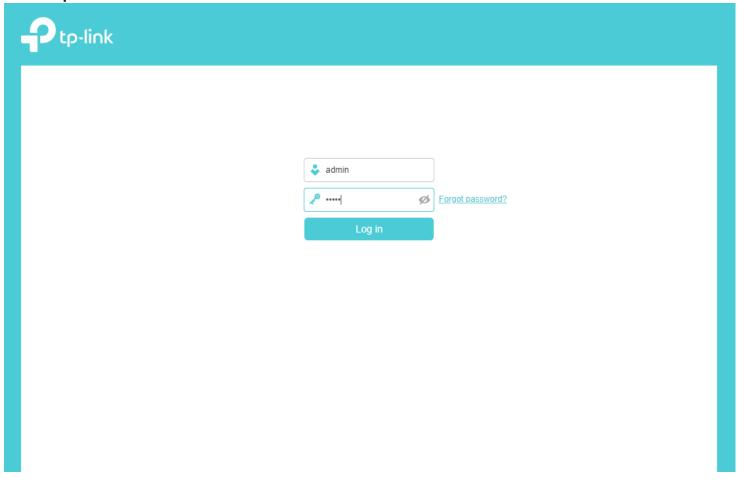
Step 4

Open a web browser e.g. Google Chrome, Firefox, Internet Explorer. Enter the following into the URL address bar: 192.168.1.1



You may see a login page and if the details are not already prefilled, use the below default settings:

Default username: admin **Default password:** admin



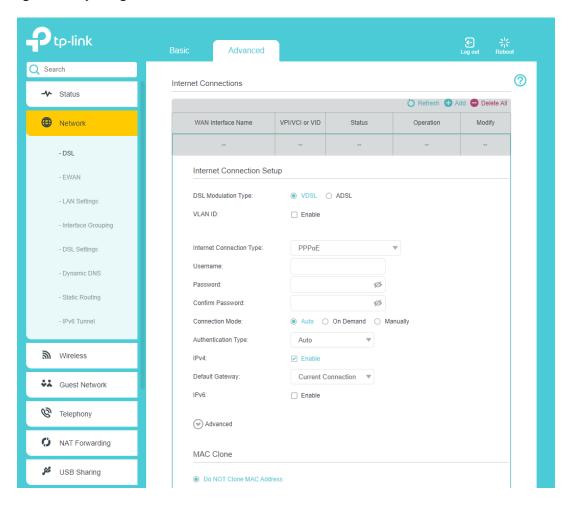
Step 5

Click Advanced → choose Network and Select DSL → Click delete all → Click add



Step 6

Select VDSL and PPPoE and put in Flip Username and password sent to you in the Welcome Email. Ignore anything else and click Save



Welcome email example

Your Flip NBN details are as follows:

Account Number: test@fliptv.com.au

NBN Plan: Unlimited Fast 50 Plan

NBN technology: Fibre To The Premise*

If you chose to use your own modem with our service, you'll need to use the below settings for your modem configuration:

Username: test@fliptv.com.au

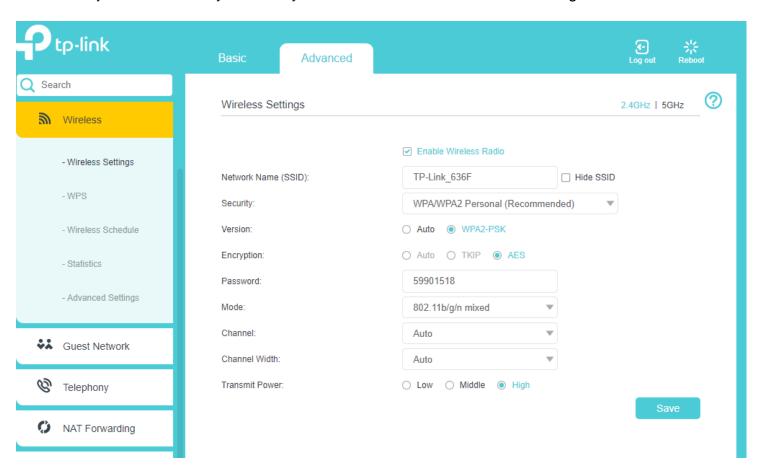
Password: 21587411

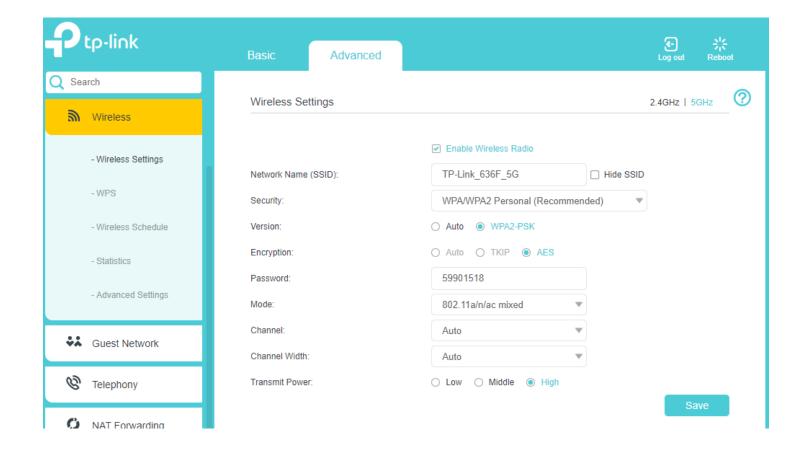
← User ID

← Password

Step 7

You can adjust the Wi-Fi as you wish by click Wireless → click Wireless Setting → click save



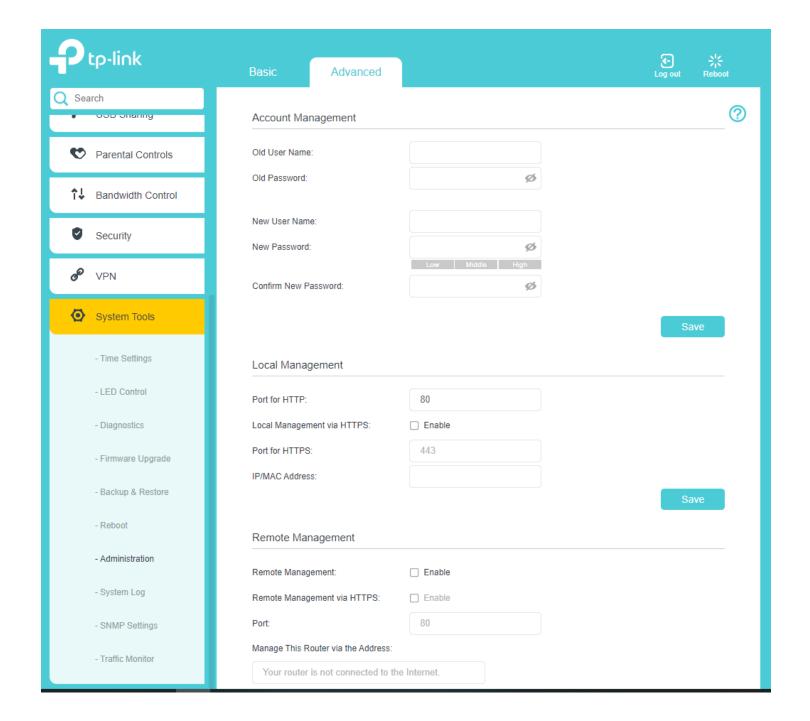


Step 8

If you have a VoIP service, please contact us (contact details below).

Step 9

We recommend to change your default password to avoid any potential security breaches $Click System Tools \rightarrow click Administration$. Under Account Management, input details and click Save.



Step 9

Congratulations- Your BYO modem set up should now be complete!

Please note you may need to wait a few minutes for the settings to apply and/or may also need to reboot/powercycle your modem (turn off and on again) if it does not occur automatically.

You can test the connection by visiting a website on your connected device. If it works, your Flip nbn™ internet is up and running! If you have issues connecting, please contact our support team for further troubleshooting.

How to Contact Our Support Team:

1. Give us a call on 02 8666 8258 during our business hours:

Monday- Friday: 9am-7pm Saturdays: 9am-4pm

2. Email: enquiries@fliptv.com.au

Please include in your email your:

- Account Number
- > Step number and description of issue/fault
- > Any relevant pictures etc. which may assist our team in resolving this for you
- > Preferred contact method and/or contact time (we'll do our best to reach you at the requested time).